
Report To:	Inverclyde Integration Joint Board	Date:	12 May 2025
Report By:	Kate Rocks Chief Officer Inverclyde HSCP	Report No:	IJB/70/2025/JH
Contact Officer:	Scott Bryan Service Manager, Strategic Services Inverclyde HSCP	Contact No:	01475 715365
Subject:	Strategic Partnership Plan – 6 Monthly Progress Update		

1.0 PURPOSE AND SUMMARY

- 1.1 ☐ For Decision ☒ For Information/Noting
- 1.2 To inform Integration Joint Board of progress to date on the implementation of the Strategic Partnership Plan, 'People and Partnerships, Making a Difference' 2024-27.
- 1.3 The attached report provides the first six-monthly update on the strategic actions agreed to support the implementation of the Strategic Partnership Plan.
- 1.4 The report has been compiled using the Ideagen corporate performance management system and is organised against the four strategic priorities.
- 1.5 As reported, at this stage of implementation, most actions have been assessed as having a Green RAG status. This indicates that most actions are considered on-track at the most recent reporting period. Only one action is yet to start.

2.0 RECOMMENDATIONS

- 2.1 It is recommended that IJB:
- Notes the contents of this report.

Kate Rocks
Chief Officer
Inverclyde Health and Social Care Partnership

3.0 BACKGROUND AND CONTEXT

- 3.1 The Inverclyde IJB Strategic Partnership Plan, People and Partnership's, Making a Difference was approved for publication by the Board in May 2024.
- 3.2 The plan set out the 3-year strategic direction for the delivery of HSCP and partnership services to help improve the health and wellbeing of the people and Inverclyde. The plan set out its key approaches, strategic vision and its four strategic priorities. These priorities are:
- Provide early help and intervention
 - Improve support for mental health, wellbeing and recovery
 - Support inclusive, safe and resilient communities
 - Strengthen support to families and carers
- 3.3 It was agreed that 6-monthly progress reports would be presented to Integration Joint Board for awareness.

4.0 PROPOSALS

- 4.1 This report covers the first 6-months of the Strategic Partnership Plan. For reporting purposes, all actions have been recorded onto the corporate performance management platform 'Ideagen'. This platform allows for a streamlined collection of progress and performance related information.
- 4.2 The attached progress report shows all 32 identified strategic actions, organised by Strategic Plan Priority.
- 4.3 As reported, this stage **31** of the 32 actions have been assessed as Green and are currently on-track. One action is yet to start.

5.0 IMPLICATIONS

- 5.1 The table below shows whether risks and implications apply if the recommendation(s) is(are) agreed:

SUBJECT	YES	NO
Financial		✓
Legal/Risk		✓
Human Resources		✓
Strategic Plan Priorities	✓	
Equalities, Fairer Scotland Duty & Children and Young People	✓	
Clinical or Care Governance		✓
National Wellbeing Outcomes	✓	
Environmental & Sustainability		✓
Data Protection		✓

5.2 Finance

5.2.1 There are no financial implications associated with this report.

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
-	-	-	-	-	-

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
-	-	-	-	-	-

5.3 Legal/Risk

5.3.1 There are not legal implications associated with this report.

5.4 Human Resources

5.4.1 There are no Human Resource implications associated with this report.

5.5 Strategic Plan Priorities

5.5.1 This report directly demonstrates the impact the work the Inverclyde HSCP has on implementing its strategic partnership plan and how identified actions are supporting the overall progress of the four strategic priorities.

The report highlights that at the last reporting stage, all actions were assigned a green RAG status and are currently all on track.

5.6 Equalities

(a) Equalities

This report has been considered under the Corporate Equalities Impact Assessment (EqIA) process with the following outcome:

	YES – Assessed as relevant and an EqIA is required.
✓	NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, assessed as not relevant and no EqIA is required. Provide any other relevant reasons why an EqIA is not necessary/screening statement.

(b) Equality Outcomes

How does this report address our Equality Outcomes?

Our strategic partnership plan is closely aligned with our Equality Outcomes Plan, with many of

Equalities Outcome	Implications
We have improved our knowledge of the local population who identify as belonging to protected groups and have a better understanding of the challenges they face.	Many actions in the Strategic Partnership Plan relate to supporting and engaging with the most vulnerable people in our communities. Through working closely across the communities and groups in Inverclyde, we gain a closer understanding of their health and care needs.
Children and Young People who are at risk due to local inequalities, are identified early and supported to achieve positive health outcomes.	As a key service user group, the Strategic Partnership Plan sets out a number of key actions to support children and young people who require support and assistance.
Inverclyde's most vulnerable and often excluded people are supported to be active and respected members of their community.	As above, the strategic partnership plan sets out a number of actions to provide support to the most vulnerable and often excluded groups in Inverclyde's communities, including those experiencing, low or complex mental health concerns, those experiencing harm from alcohol or drug use, those socially excluded due to illness or frailty, or those involved with the Justice System.
People that are New to Scotland, through resettlement or asylum, who make Inverclyde their home, feel welcomed, are safe, and able to access the HSCP services they may need.	Actions within the Strategic Partnership Plan apply to all residents of Inverclyde, including those new to Scotland.

(c) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

	YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.
✓	NO – Assessed as not relevant under the Fairer Scotland Duty for the following reasons: Provide reasons why the report has been assessed as not relevant.

(d) **Children and Young People**

Has a Children's Rights and Wellbeing Impact Assessment been carried out?

	YES – Assessed as relevant and a CRWIA is required.
✓	NO – Assessed as not relevant as this report does not involve a new policy, function or strategy or recommends a substantive change to an existing policy, function or strategy which will have an impact on children's rights.

5.7 Clinical or Care Governance

There are no Clinical or Care Governance implications from this report.

5.8 National Wellbeing Outcomes

How does this report support delivery of the National Wellbeing Outcomes?

National Wellbeing Outcome	Implications
People are able to look after and improve their own health and wellbeing and live in good health for longer.	The Strategic Partnership Plan is the key mechanism by which we will progress against the 9 National Health and Wellbeing Outcomes.
People, including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community	As above
People who use health and social care services have positive experiences of those services, and have their dignity respected.	As above
Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	As above
Health and social care services contribute to reducing health inequalities.	As above
People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.	As above
People using health and social care services are safe from harm.	As above
People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.	As above
Resources are used effectively in the provision of health and social care services.	As above

5.9 Environmental/Sustainability

Summarise any environmental / climate change impacts which relate to this report.

Has a Strategic Environmental Assessment been carried out?

	YES – assessed as relevant and a Strategic Environmental Assessment is required.
✓	NO – This report does not propose or seek approval for a plan, policy, programme, strategy or document which is like to have significant environmental effects, if implemented.

5.10 Data Protection

Has a Data Protection Impact Assessment been carried out?

	YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.
✓	NO – Assessed as not relevant as this report does not involve data processing which may result in a high risk to the rights and freedoms of individuals.

6.0 DIRECTIONS

6.1	Direction Required to Council, Health Board or Both	Direction to:	
		1. No Direction Required	✓
		2. Inverclyde Council	
		3. NHS Greater Glasgow & Clyde (GG&C)	
		4. Inverclyde Council and NHS GG&C	

7.0 CONSULTATION

7.1 This progress report has been presented to the following groups:

- HSCP Senior Management Team (April 2025)
- IJB Strategic Planning Group (January 2025)

8.0 BACKGROUND PAPERS

8.1 NA

Strategic Partnership Plan – Progress Report Update

HSCP Strategic Partnership Plan (2024-27) - six monthly progress report (All actions)

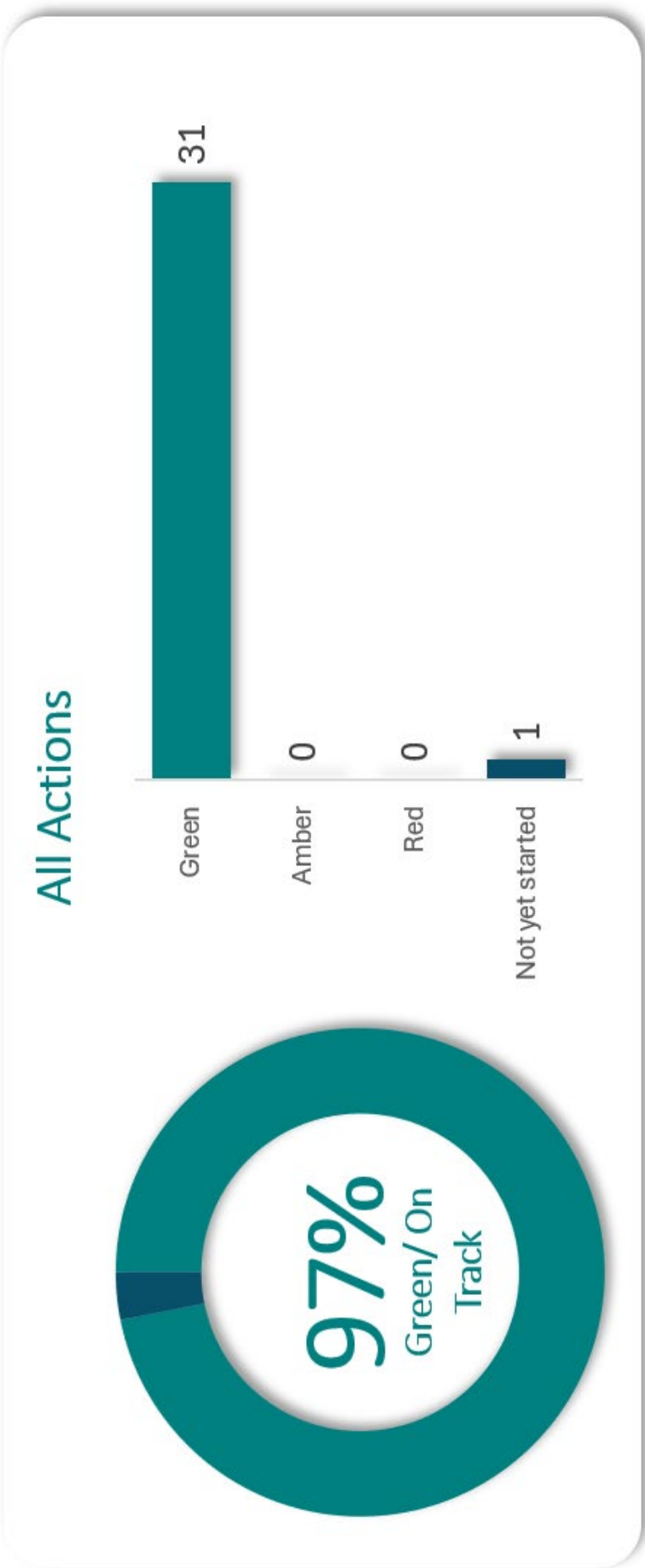


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Top Summary

The HSCPs Strategic Partnership Plan was published in April 2024. This report represents the first progress update against this plan against all identified actions. All information relates to progress achieved up to the end of October 2024. As demonstrated in the graphic below, 31 strategic actions here are assessed as green (or on track). One planned action is yet to start.



PRIORITY 1: PROVIDE EARLY HELP AND INTERVENTION

The following action updates relate to the priority of Provide Early Help and Intervention. There are 8 strategic actions against this priority. The overall progress can be viewed in the info-graphic below.



Priority 1 Action Updates

Title	Develop earlier intervention approaches with partners, to provide families the best start in life		Description	RAG Status	
Code	HSCP/SPP/1.01/PEHI		We will develop our earlier intervention approaches, with partners, which build on the strengths of families to give their children the best start in life and to provide the right support to families who need it, at the right time.	Managed By	Molly Coyle
Desired Outcome	Families and children are supported earlier and effectively to achieve positive outcomes				
Latest Note					
We continue to adopt a holistic approach with the Whole Family Wellbeing Fund (WFWF), ensuring family support is available when needed. Systemic training has been implemented to ensure a cohesive and consistent approach across services, with three local referrals piloted. Children 1st is now co-located with services and we continue to build on this initiative.					
We are also working in partnership with Drumchapel children and families on the Staged Intervention Meeting (SIM) model.					

Title	Deliver a series of community based Mental Health and Wellbeing information workshops.		Description	RAG Status	
Code	HSCP/SPP/1.02/PEHI		We will deliver to people and stakeholders a series of workshops that promote self-help and recovery for people who experience mental health and wellbeing concerns.	Managed By	
Desired Outcome	People are aware of what to do to support their own mental health and wellbeing and of those around them.			Katrina Phillips	
Latest Note					
We are promoting the "My App: My Mental Health" in partnership with the third sector. Additionally, we are launching a new app to support individuals in the early stages of dementia, offering advice on living well with dementia and self-management techniques. Although the Mental Health Wellbeing forum (including GPs and Primary Care staff) is currently paused due to resource constraints, we aim to provide updates at the national level. Workshops will be considered as part of the agenda for the Mental Health Development Sessions.					

Title	We will streamline the HSCPs 'Front Doors'.		Description	RAG Status	
Code	HSCP/SPP/1.03/PEHI			Managed By	

Desired Outcome	Local people are supported to access the services that are right for them.	We will streamline the HSCPs 'front door' pathways, supporting people to get to the service they need as soon as possible.	Joyce Allan
Latest Note			
We are undertaking two key workstreams to streamline the HSCPs 'Front Doors': the Front Door Redesign and the approach to the future model of the Front Door. Initial planning is complete, and Project Initiation Documents are in the final stages. Quality improvement work is currently testing approaches at the front door, with engagement from key stakeholders.			
This project will progress through three stages:			
Stage 1 focuses on adult services (including advice services, adult social work, care at home, Access 1st),			
Stage 2 involves community nursing and the third sector, and			
Stage 3 addresses children's services.			
The Children, Families, and Justice team is participating in the working group to build on the existing model for Stage 3 in partnership with the third sector.			

Title	People with complex health conditions or disabilities are supported effectively	Description	RAG Status
Code	HSCP/SPP/1.04/PEHI	We will ensure people with complex health conditions or disabilities are supported proactively to ensure they remain independent and maintain good health.	Managed By
Desired Outcome	People are provided with the right timely support and live independently in their own community.		Joyce Allan; Alan Best
Latest Note			
There are a range of activities in place supporting this action, including supported self-management and maximising independence, unscheduled care planning, reablement services, prevention of admissions, and improvement in hospital discharge processes.			
Each activity has the key priorities of ensuring people are able to maintain their health and wellbeing appropriately within their own communities, and where people must access HSCP services, they supported back to health and independence as soon as possible.			
These programs are currently progressing well, with summary updates to be included in future reports.			

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Title	We will develop an outreach strategy with partners to support those affected by alcohol or drug use.	Description	RAG Status	
Code	HSCP/SPP/1.05/PEHI	We will develop with our partners an outreach strategy for those experiencing harm from alcohol and drug use improving pathways for treatment.	Managed By	
Desired Outcome	We will continue to improve accessibility and pathways to treatment for people experiencing harm from alcohol and drug use.		Maxine Ward	
Latest Note				
We will develop an outreach strategy in alignment with the new Alcohol and Drugs Partnership (ADP) strategy, which is currently progressing through governance for approval. We will monitor practice and performance to ensure effective implementation and update on progress in future reports.				

Title	We will review our commissioning arrangements to improve alcohol and drugs services.	Description	RAG Status	
Code	HSCP/SPP/1.06/PEHI	We will review our local commissioning arrangements to ensure there is an appropriate breadth of available local support for those experiencing harm from alcohol and drugs.	Managed By	
Desired Outcome	There is a range of available support options for people experiencing harm from alcohol and drug use in their recovery.		Maxine Ward	
Latest Note				
We are developing the specification for the Recovery Contract, which will go out to tender for a new award commencing on 1st April. A full review of available community supports will be conducted once the contract is awarded to identify any gaps in service provision.				

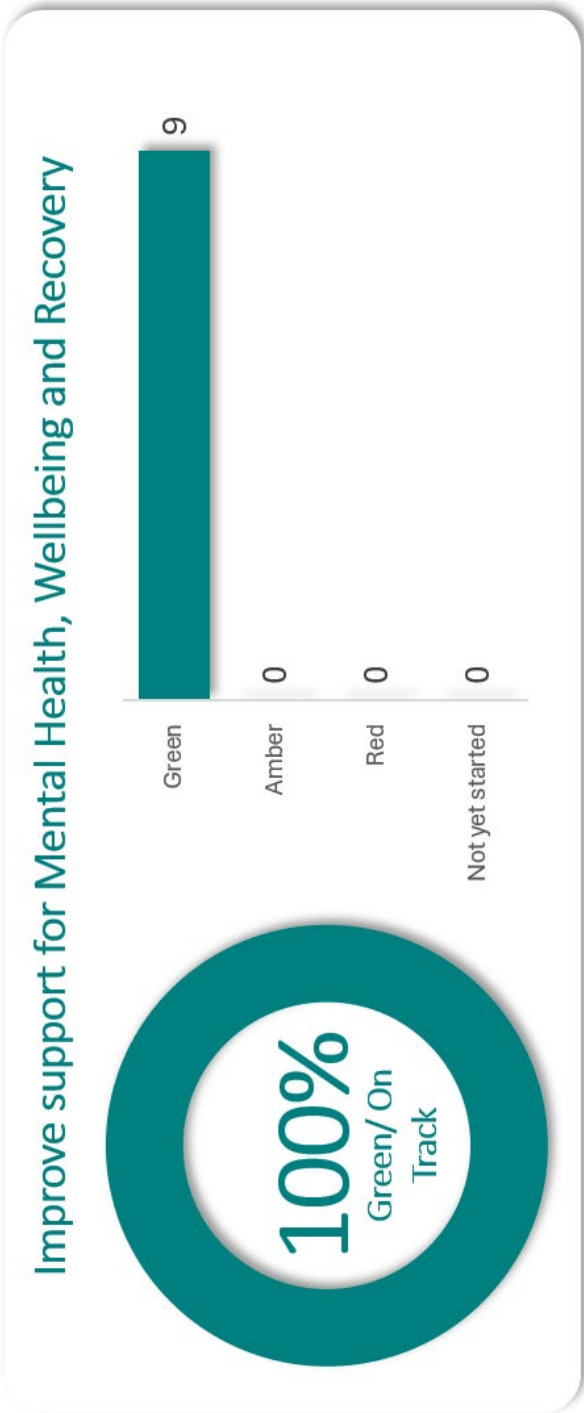
Title	We will divert people away from offending	Description	RAG Status	
Code	HSCP/SPP/1.07/PEHI		Managed By	

Desired Outcome	People are supported to move away from offending at the earliest opportunity.	Work with partners to deliver early intervention approaches which help divert people away from involvement in offending.	Gail Hughes
Latest Note			
We have established a Multidisciplinary Team (MDT) short-life working group (SLWG) to explore the community justice framework. This initiative is in the early stages of development. Further updates will be provided as the work progresses.			

Title	We will undertake a future housing needs assessment		Description	RAG Status	
Code	HSCP/SPP/1.08/PEHI		We will undertake a future needs assessment to ensure that we able to provide a range of housing supports that reduces homelessness.	Managed By	Lesley Cockburn
Desired Outcome	More people in Inverclyde are supported to avoid homelessness.				
Latest Note					
The data gathering process for the housing needs assessment is being refined and is currently in the early stages of development.					

PRIORITY 2: IMPROVE SUPPORT FOR MENTAL HEALTH, WELLBEING AND RECOVERY

The following action updates relate to the priority of Improve Support for Mental Health, Wellbeing and Recovery. There are 9 strategic actions against this priority. The overall progress can be viewed in the info-graphic below.



Priority 2 Action Updates

Title	We will improve access to mental health and emotional wellbeing services for children, young people and their families.	Description	RAG Status	
Code	HSCP/SPP/2.01/IMHWR	We will improve access to mental health and emotional wellbeing services for children, young people, and their families.	Managed By	
Desired Outcome	Children and young people get the right support at the right time and right place.		Lynn Smith	
Latest Note				
Significant progress has been made in improving access to mental health and emotional wellbeing services for children, young people, and their families. Emotional wellbeing referrals are screened every two weeks, following a no wrong door and no 'rereferral' approach. A tiered model has been implemented, and work continues in collaboration with Action for Children.				

Title	We will work with partners to improve access to mental health and wellbeing support.	Description	RAG Status	
Code	HSCP/SPP/2.02/IMHWR	We will work with partners to improve access to mental health and wellbeing support.	Managed By Katrina Phillips	
Desired Outcome	People will receive timely support from the most appropriate service.			
Latest Note				
We are developing a commissioning framework that includes mental health and wellbeing needs, which may be part of the agenda for development sessions. The primary care mental health team review is ongoing as part of the wider NHS Greater Glasgow and Clyde Mental Health strategy. We are considering access to services and working closely with GPs, the third sector, and individual teams.				

Title	We will support our people to self-manage the impact that mental ill health has on their life.		Description	RAG Status	
Code	HSCP/SPP/2.03/IMHWR			Managed By	

Desired Outcome	People will be able to self-manage their mental ill health.	We will support our people to self-manage the impact that mental ill health has on their life.	Katrina Phillips
Latest Note			
The QR code for the mypsych myapp has been going on letters for all mental health communication. This has been promoted with staff to share in the course of their work. It's included on the electronic billboards around Inverclyde promoting HSCP messages.			

Title	We will implement new person centred and rights-based processes to support people in receipt of mental health care plans	Description	RAG Status	
Code	HSCP/SPP/2.04/IMHWR	We will implement new person centred and rights-based processes to support people in receipt of mental health care plans	Managed By	Katrina Phillips
Desired Outcome	People with complex mental health conditions are fully involved in the design and delivery of their own care plans.			
Latest Note				
Person-Centred Planning has been introduced through nursing (electronic nursing documentation). Further work is needed to implement continuous interventions in inpatient services, which will be addressed in future development sessions.				
A working group in relation local adult social work has been established and scoping the development of an Outcomes Measurement framework. This work relates to the development of the Integrated Front Door and will inform future adult care assessments.				
The Standard Operating Procedures (SOPs) for Community Mental Health Teams have been revised to incorporate renewed perspectives on person-centred care. Ongoing work includes standardizing assessments, tools, and outcomes evidence. Multiple workstreams support this model and data for improvement. Following the publication of Mental Health quality standards by the Scottish Government in 2023, a local implementation group was established				

Title	We will develop processes for capturing information about the outcomes of people living with mental illness and their unpaid carers.	Description	RAG Status	
Code	HSCP/SPP/2.05/IMHWR		Managed By	

Desired Outcome	We will aggregate our outcome data to support the development of services that improve service user outcomes.	We will develop processes for capturing information about the outcomes of people living with mental illness and their unpaid carers.	Katrina Phillips
Latest Note			
The Outnav System is being developed via Carers Gateway and will be launched in the new year. This secure, cloud-based software will make outcome and impact tracking practical and meaningful. It will enable us to capture outcomes for service users, track impact, monitor performance, and ultimately strengthen partnership working. Strategic services will follow up with the Mental Health Carers Network and request quarterly updates.			

Title	We will deliver tiered suicide prevention training across the HSCP and partners, through local delivery of the Creating Hope Together Strategy.	Description	RAG Status	
Code	HSCP/SPP/2.06/IMHWR	We will deliver tiered suicide prevention training across the HSCP and partners, through local delivery of the Creating Hope Together Strategy.	Managed By	Katrina Phillips
Desired Outcome	Our workforce and partners are more informed when supporting those at risk of suicide.			
Latest Note				
The Health Improvement service continues to collaborate with the HSCP Training Team via the Training Board to coordinate mental health and suicide prevention training pathways. Health improvement has delivered a number of suicide prevention activities throughout 2024, including: • Funding the delivery of three ASIST courses for staff in children's houses staff during 2024. • Issuing 'Living Works START' online suicide prevention awareness licenses to third sector partners. The licences are funded by Health Improvement and managed by CVS Inverclyde. • Capacity building efforts to upskill HSCP and partner agency staff to deliver 'What's the Harm' training, with seven trainers attending sessions between September and November 2024. • Further capacity building for SUICIDETalk, with training taking place in November 2024. Three SUICIDETalk trainers have been trained, and training for this course will commence in 2025 • In January 2025, two Health Improvement staff will undertake SAFETalk training for trainers to better support delivery across the HSCP and the third sector. • Four What's the Harm courses have been delivered, with another course scheduled for January 2025. We now have eight accredited What's the Harm trainers offering training throughout the year.				

Title	We will deliver a test of change to improve the interface ADRS and emergency mental health services.	Description	RAG Status	
Code	HSCP/SPP/2.07/IMHWR	We will deliver a test of change to improve the interface between Alcohol and Drugs Recovery Services (ADRS) and emergency mental health services.	Managed By	
Desired Outcome	People with urgent care needs relating to mental health and substance use have improved support with the right care at the right time.		Katrina Phillips	
Latest Note				
A Greater Glasgow and Clyde (GGC) wide document on interfaces has been circulated for comment and is currently under review by local leaders. This initiative will be considered alongside the implementation of the Mental Health strategy.				

Title	We will work with partners to review and improve our pathways to residential rehabilitation, for those experiencing harm from alcohol and drug use.	Description	RAG Status	
Code	HSCP/SPP/2.08/IMHWR	We will work with partners to review and improve our pathways to residential rehabilitation, for those experiencing harm from alcohol and drug use.	Managed By	
Desired Outcome	People who need residential rehabilitation for treatment for alcohol and drug use have timeous access to this service.		Susan Crawford	
Latest Note				
An Alcohol and Drug Recovery Service liaison nurse is included in the local pathway development group. Although it took time to establish, the group is now fully implemented with all posts backfilled and the full team established. The programme/test of change will be led by the Alcohol and Drug Partnership (ADP) and Turning Point, funded by CORRA. Standard Operating Procedures (SOPs) have been written for service user access. Turning Point will engage local stakeholders to promote the service, pathway, and process. Over the past year, 20 referrals have been recorded.				

Title	We will support the mental health and wellbeing of those experiencing homelessness by improving access to third sector services.		Description	RAG Status	
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Code	HSCP/SPP/2.09/IMHWR	We will support the mental health and wellbeing of those experiencing homelessness by improving access to third sector services.	Managed By
Desired Outcome	People experiencing homelessness have access to effective mental health and wellbeing supports.		Lesley Cockburn
Latest Note			
We continue to encourage our third sector partner agencies to attend team meetings and provide outreach services within the Inverclyde Centre. This has embedded relationships and provides residents with sufficient confidence to attend community-based groups. Our support workers continue to build a strong presence in the community encouraging our residents to participate in charity events and sports activities. Information on activities is shared across our stock of temporary furnished flats and those who we continue to support in their own secure tenancies. Our support team recently participated in the planning recovery week which provides significant evidence of an established relationship which meets the needs of our service users.			

PRIORITY 3: SUPPORT INCLUSIVE, SAFE AND RESILIENT COMMUNITIES

The following action updates relate to the priority of Improve Support for Mental Health, Wellbeing and Recovery. There are 7 strategic actions against this priority. The overall progress can be viewed in the info-graphic below.



Priority 3 Action Updates

Title	We will ensure more children and young people who are looked after away from home are able to remain in Inverclyde.	Description	RAG Status	
Code	HSCP/SPP/3.01/SISRC	We will ensure more children and young people who are looked after away from home are able to remain in Inverclyde.	Managed By	
Desired Outcome	Children are cared for and supported in their local communities.		Emma Bilsland	
Latest Note				
Across Scotland, the demand for foster carer placements continues to pose significant challenges to capacity. Locally, awareness activities have included media and digital campaigns to encourage people to consider becoming foster carers for Inverclyde children. Following the improvement plan from a recent inspection, we are adopting a more targeted approach with foster carers, promoting fostering to the registered workforce in Inverclyde to become short break carers. Operational managers are continually working to ensure that looked after children and young people are safely returned to Inverclyde.				

Title	We will work with partners to challenge stigma within services and communities across Inverclyde.	Description	RAG Status	
Code	HSCP/SPP/3.02/SISRC	ACTIVITY ONLY: We will work with partners to challenge stigma within services and communities across Inverclyde.	Managed By	
Desired Outcome	People are kinder to each other, and the harmful impact of stigma is reduced.		Scott Bryan	
Latest Note				
The Challenge Stigma e-learning module focusing on the stigma experienced by people with problematic substance use and their loved ones is available on the CVS Inverclyde website. Originally launched in October 2023, more than 540 people have engaged in the training in the past 12 months, with 321 of these individuals going directly to the Challenge Stigma landing page. To continue this work, we are currently working towards developing a module around stigma and the community justice agenda.				

Title	We will work with partners to improve support for people to self manage their health and wellbeing and feel connected	Description	RAG Status	
Code	HSCP/SPP/3.03/SISRC	We will work with partners to improve support for people to self manage their health and wellbeing and feel connected.	Managed By	
Desired Outcome	People feel more knowledgeable and confident, in improving their health and know how to access the right services.		Debbie Maloney; Ann Murray	
Latest Note				
In the context of Primary Care, we continue to raise awareness of our population about support, services, and professionals to access the Right Care in the Right Place. Our vision is to create a culture of awareness of services, promoting self-management, self-care, and support available to and within our communities. To achieve this, we are working with our third sector partner, Your Voice, to develop a brand symbolizing Primary Care Transformation. We have created a film explaining the Primary Care Transformation journey, designed branded materials to complement program messages, and conducted a population knowledge survey. We have linked with our communities, hosted workforce engagement sessions, utilized social and digital media platforms, and created an online platform to host materials, films, and resources. We support our workforce through training in effective care navigation and signposting. Inverclyde Primary Care Facebook Linktree Through our Community Link Workers, we provide support to those who engage with the service, helping them maximize their independence, build confidence in self-managing their care, and refer them to appropriate support networks to engage in activities and groups to keep them living well in the community.				

Title	We will create public content and campaigns across a range of different platforms across the partnership to improve awareness of supports available within our community.	Description	RAG Status	
Code	HSCP/SPP/3.04/SISRC	We will create public content and campaigns across a range of different platforms (both face to face and online) across the partnership to improve awareness of supports available within our community.	Managed By	
Desired Outcome	People have greater access to information on health and wellbeing services and are more informed on available supports.		Scott Bryan	
Latest Note				

NHS Greater Glasgow and Clyde (GGC) is promoting the MyApp initiative, with local promotion led by the Third Sector. The Carers platform (Bridgit) supports public campaigns and includes a QR code to link local carers, helping measure the success of local campaigns. The 'Living Well with Dementia' App will eventually host Inverclyde specific information. CVS Inverclyde continues to create content that promotes the activities of community-based organizations and our public sector partners. This content is available on all CVS Inverclyde platforms, including social media, e-bulletins, and Inverclyde Life. Inverclyde Life has had 15,000 users between November 2023 and November 2024 and enhancements to the platform are underway, including rebranding the exercise and physical activity section to align with the local Active Inverclyde strategy.

Title	We will work in partnership with people with lived and living experience of harmful alcohol and drug, to ensure they are involved in future service development.	Description	RAG Status	
Code	HSCP/SPP/3.05/SISRC	ACTIVITY ONLY: We will work in partnership with people with lived and living experience of harmful alcohol and drug, to ensure they are involved in future service development.	Managed By	
Desired Outcome	The views of people with lived or lived experience of alcohol and drug harms are valued and used to inform improvements in local services.		Katrina Phillips	
Latest Note				
Developments of HSCP locality planning groups is ongoing. Following a period of vacancy, a chair for the East Locality has now been appointed and attended their first meeting. In November 2024, a locality development day was held in Gibshill Community Centre, with attendees from existing groups in attendance along with potential members, staff representation and lived experience groups. This included representation from the Inverclyde Recovery network who engaged positively in the event. It is anticipated that there will be regular representation from the Recovery Network on our locality groups going forward. A report on the development event was presented to Senior Management Team (SMT) in January 2025.				

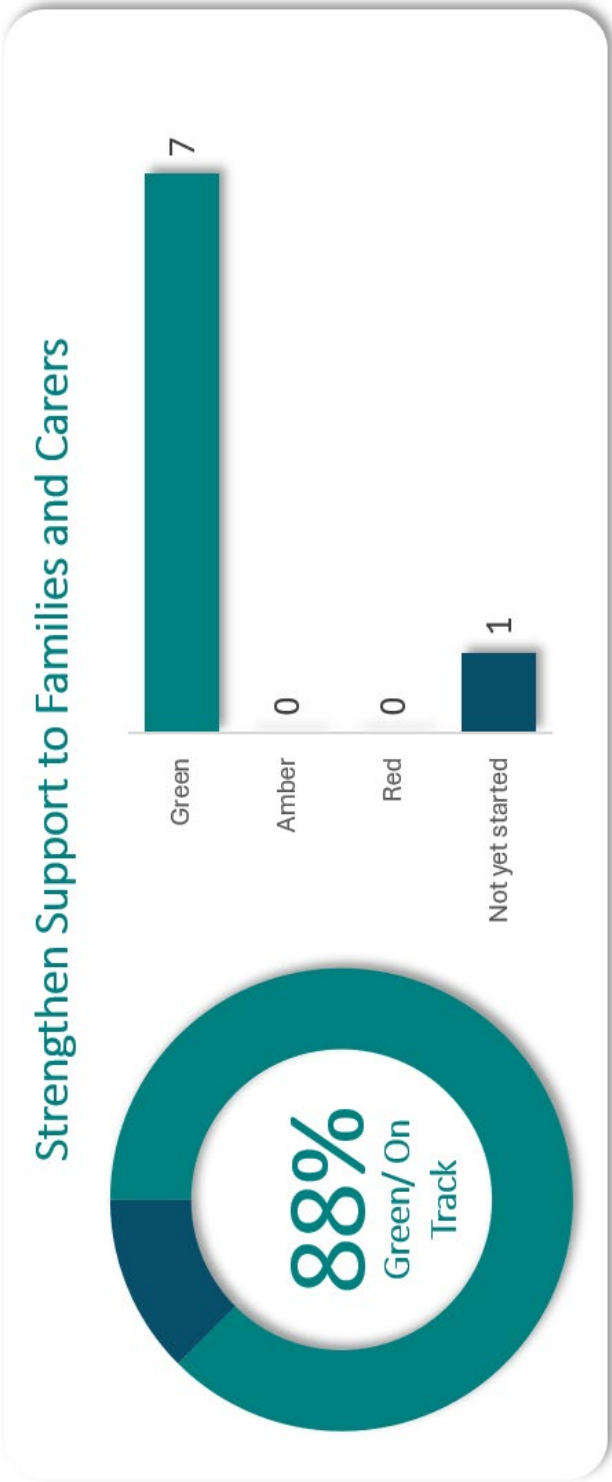
Title	We will support more people completing unpaid work to benefit the local area as part of their community sentences.	Description	RAG Status	
Code	HSCP/SPP/3.06/SISRC	We will support more people completing unpaid work to benefit the local area as part of their community sentences.	Managed By	
Desired Outcome	Our community will recognise the benefit of unpaid work in improving their local environment.		Gail Hughes	

Latest Note	
We continue to enhance and track our unpaid work placements. However, it is recognised that a more robust system is required to help support this and promote it to the wider community. We are working with Health & Safety colleagues to roll out unpaid work inductions to support more timely placements.	

Title	We will ensure our communities have improved opportunities in sustainable employment, education, or volunteering opportunities.	Description	RAG Status	
Code	HSCP/SPP/3.07/SISRC	We will ensure our communities have improved opportunities in sustainable employment, education, or volunteering opportunities.	Managed By	
Desired Outcome	We have improved opportunities for people to access meaningful education, employment of volunteering opportunities		Ian Hanley	
Latest Note				
Justice initiatives are ongoing, with collaboration between Justice and CVS focusing on volunteering and social enterprise. An event is scheduled for 30th October. Additionally, two individuals have completed training with the National Institute of Disability Management and Research (NIDMAR).				

PRIORITY 4: STRENGTHEN SUPPORT TO FAMILIES AND CARERS

The following action updates relate to the priority of Improve Support for Mental Health, Wellbeing and Recovery. There are 8 strategic actions against this priority, with all but one assessed as on-track (green). The overall progress can be viewed in the info-graphic below.



Priority 4 Action Updates

Title	We will develop whole family support models	Description	RAG Status	
Code	HSCP/SPP/4.01/SSFC	We will, in partnership, develop whole family models of support to strengthen family capacity and provide early help/support.	Managed By	
Desired Outcome	More families accessing community-based early help and support services.		Molly Coyle	
Latest Note				
We have adopted the Signs of Safety and Healing approach, which is strength-based and solution-focused, as an evidence-based practice model to enhance the quality of our work and ensure consistency for children and families. This approach places children and families at the centre of assessment, decision-making, and planning. It includes expanding our Family Group Decision Making model, which identifies strengths, addresses concerns, and develops plans led by the family. We continue to adhere to the principles and values of Getting it Right for Every Child (GIRFEC), working alongside educational psychologists to establish clear pathways and guidance				

Title	We will support the capacity of families.	Description	RAG Status	
Code	HSCP/SPP/4.02/SSFC	We will develop ways of working that build and support the capacity of families.	Managed By	
Desired Outcome	We have supported families to increase their confidence in their caring role.		Molly Coyle; Lynn Smith	
Latest Note				
The Health Visiting Team recognized the need to modernize health promotion in line with societal changes and developed the Health Visiting App (Happy Healthy Tots). This app serves as a one-stop resource for families, providing ratified, accessible, and up-to-date information, including advice lines. This initiative follows the successful development of social media platforms. Additionally, we are developing the HENRY program to support families in providing the best possible start in life for babies and children. Barnardos family parenting programs continue with nurturing groups.				
A link to the Henry Programme can be found here. Homepage HENRY				

Title	We will ensure people's plans include the view of families and carers.	Description	RAG Status	
Code	HSCP/SPP/4.03/SSFC	We will ensure people's plans include the view of families and carers.	Managed By	

Desired Outcome	Families and carers feel more involved in the decision making and planning for the cared for.	Gail Hughes; Helen Morley; Alan Stevenson
Latest Note		
Carers' views are embedded in all current ACM assessments and reviews and are incorporated into the narrative within assessment forms. This includes wellbeing assessments for young people. We are currently developing a Carers Checklist that includes Children and Families. In addition to ongoing partnership work with our Carers provider, the Children and Families service continuously seeks feedback from children, young people, families, and advocacy groups. This feedback is collected via formal consultation, evaluation from Signs of Safety, Care Opinion, and the Mind of My Own app. ADRS is involved with Scottish Families, commissioned through the Alcohol and Drug Partnership (ADP), with representation from Scottish Families on the ADP committee and subcommittees.		

Title	We will consult and develop our Inverclyde Carers Strategy for adults and young carers	Description	RAG Status	
Code	HSCP/SPP/4.04/SSFC	We will consult and develop our Inverclyde Carers Strategy for adults and young carers. (Agreed 2 separate Strategies to ensure specific age appropriate and experience , needs and Outcomes are considered and met.)	Managed By Helen Morley; Alan Stevenson	
Desired Outcome	There is wider awareness of the supports available to carers including respite and short breaks.			
Latest Note				
Consultation for the Inverclyde Carers Strategy is in the planning stages. The strategy will include setting up working groups around five key themes, facilitated by Your Voice and including Carers Gateway and IJB Carers representatives. The initial planning meeting took place on 1st November 2024. The five themes are • Respite/Short breaks, • Hospital discharge, • Support to Carers, • Future Needs support planning, and • Young Carers/Young Adult Carers. Other stakeholders, including HSCP representatives, will join themed working groups to contribute to the refresh of the Carers Strategy and young carers Strategies. These strategies will be co-produced and peer-led, supported by Carers Gateway and Your Voice				

Title	We will ensure people who provide care have access to a carers assessment.	Description	RAG Status	
Code	HSCP/SPP/4.05/SSFC	We will ensure all families and people who provide care and support to a loved one will have access to a carers assessment.	Managed By	
Desired Outcome	Families and carers who undertake the caring task will be offered a carers assessment.	Young Adult Carer Support Plan or Young Carer statement.	Helen Morley	
Latest Note				
We are currently working through the mobilisation and transition to the new Carers delivery partner, 'Carers Gateway,' while decommissioning the previous provider. The new provider is confident in creating stronger pathways into the centre for support. All unpaid carers will have access to information, support, and advice from Carers Gateway, as well as an Adult Carer's Support Plan (ACSP) or Young Carers Statement. The Unity Chief Officer has met with HSCP Senior Leadership to introduce the new service and strategic model of delivery. Continuous efforts are being made to promote the Carers Gateway within HSCP to ensure the correct pathway for support. This includes distributing updated leaflets in HSCP public areas, acute care, and other public buildings. Work is in the early stages to produce a new Carer's Strategy for Inverclyde, with considerations on whether to have an all-ages strategy or separate strategies for Adults and Young Carers. This decision will be part of the ongoing development. The strategy will strongly consider Carers Support Plans and how they can be delivered most effectively in the future.				

Title	We will ensure our staff are confident in the principles and practice of self-directed support, to maximise choice and control for people and unpaid carers.	Description	RAG Status	
Code	HSCP/SPP/4.06/SSFC	We will ensure our staff are confident in the principles and practice of self-directed support, to maximise choice and control for people and unpaid carers.	Managed By	
Desired Outcome	More people access self-directed support options following positive and supportive conversations with our workforce.		Helen Morley	
Latest Note				
Several information sessions have been delivered to staff on the implementation and use of Self-Directed Support (SDS) options, with more sessions ongoing. Inverclyde Centre for Independent Living is providing moving and handling training for families interested in single-handed care, and KIN Care remains an option for families, though it requires a refresh. HCC staff are becoming more confident in using SDS, despite limitations in local social care services. Local guidance is being developed and will be distributed to staff soon. HCC Service is confident in using the Independent Living Fund (ILF), with 20 places provided for Inverclyde. The Mental Health Team recognizes the need for further development and is keen to upskill staff. SDS is being prioritized in local discussions to ensure consistent application. A review of the scope across the system is needed to ensure a consistent application of the SDS approach.				

Title	We will support families to help avoid homelessness.	Description	RAG Status	
Code	HSCP/SPP/4.07/SSFC	We will support families to help avoid homelessness.	Managed By Lesley Cockburn; Gail Hughes	
Desired Outcome	People who must leave their family home will be supported in finding another tenancy option. People will be provided access to mediation that provides a range of options that supports their wellbeing			
Latest Note				
A Short Life Working Group has been developed with a focus on unplanned or early releases from prison, which is being integrated into the front door work. Mental Health and Alcohol and Drug Recovery Services (ADRS) are actively involved in discussions and meetings related to early liberation, with ongoing support from various services.				

Title	We will work with partner agencies to ensure families of people involved with offending are effectively supported.		Description	RAG Status	
Code	HSCP/SPP/4.08/SSFC		We will work with partner agencies to ensure families of people involved with offending are effectively supported.	Managed By	
Desired Outcome	Families of people involved with offending experience improved support.			Gail Hughes	
Latest Note					
This action will take place over the longer term and is yet to start.					